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ACCEPTED FOR PROCESSING - 2019 December 12 10:18 AM - SCPSC - 2019-290-WS - Page 1 of 2

Latimer, Becky

From: Latimer, Becky
Sent: Thursday, December 12, 2019 9:41 AM
To: _____
Subject: 2019-290-WS

Dear Jeannie Robbins,

This is to acknowledge receipt of your request for a Public Night Hearing to be held in Irmo in the Richland County area and your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Becky Latimer

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Save as PDF file and Email form
to: contact@psc.sc.gov

* Required Fields

Letter of Protest

Docket No. 2019-290-WS

Date: * 12/11/2019

Protestant Information:			
Name *	Jeannie Robbins		
Mailing Address *			
City, State Zip *	Fort Mill	SC	Phone *
E-mail			

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am currently a customer for BGW (12 years).

Statement of protest:

In the 12 years that I have been forced to obtain water/sewer from BGW, the water has been distasteful and for the most part unusable. We have upgraded all of our pipes, water and sewer, at a considerable expense. Over the years we have had to replace our water fixtures due to corrosion many times over. Even now, with water from York County through BGW, we still have issues that must come from BGW pipes as our pipes are new. SEE BELOW

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Currently, we are on a quarterly inspection for service of the main sewer line that services our home. This is because the sewer line is the original clay pipe laid when the subdivision was built. Our finished basement area and our neighbors home have flooded with sewage back up several times, which is why the main is supposed to be inspected and roots cut away quarterly. However, we never know when this is actually happening, even though I have requested this information several times. When I requested that they replace the sewer line (like I did with my sewer line), I was told. "Do you know how much that would cost us?" . But apparently they don't rip us off enough to cover replacement of worn out pipes. I greatly protest the absurd request for additional rate increases as BGW does not appear to use the funds they currently collect for ANY upgrades of this water system. Also, we should not be liable to pay rate increases to cover ANY legal fees for BGW; if they incur legal fees due to negligence, then that is their problem. not the customers.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

YES

Signature Required

Jeannie Robbins